



### Totem serie Eliminacode

Eliminacode series totems

■ DESIGN MADE IN ITALY

Il totem multimediale con software eliminacode ti consentirà di rendere più agevole la gestione di lunghe code e attese inaspettate sia con lo scontrino numerato che digitalmente con la prenotazione da remoto con l'app. Il sistema è predisposto per una gestione multifila su più sportelli banchi e per chiamate in funzione della fascia di priorità. L'appuntamento online è un sistema opzionale.

The multimedia totem with queue management software will allow you to simplify the control of long queues and unexpected waiting both with the numbered ticket and with the distance booking trough the app. The system can manage several queues on multiple desks and calls in accordance with the priorities. Online booking is an optional system.



#### Totem serie Eliminacode 24"

Eliminacode series totems





	TOUCHSCREEN
NOME PRODOTTO product name	Eliminacode 24
MISURE (largh, alt, prof) dimension (width, height, depth)	69 x 130 x 54 cm
BASE	69 x 54 cm
<b>PESO</b> weight	~ 45 kg
MONITOR	24"
TOUCH SCREEN	Integrato nel monitor Integrated in the monitor
HARDWARE	mini PC
<b>NOTE</b> notes	Struttura in ferro Iron frame



Manage your line in total safety..

Slip without queue!

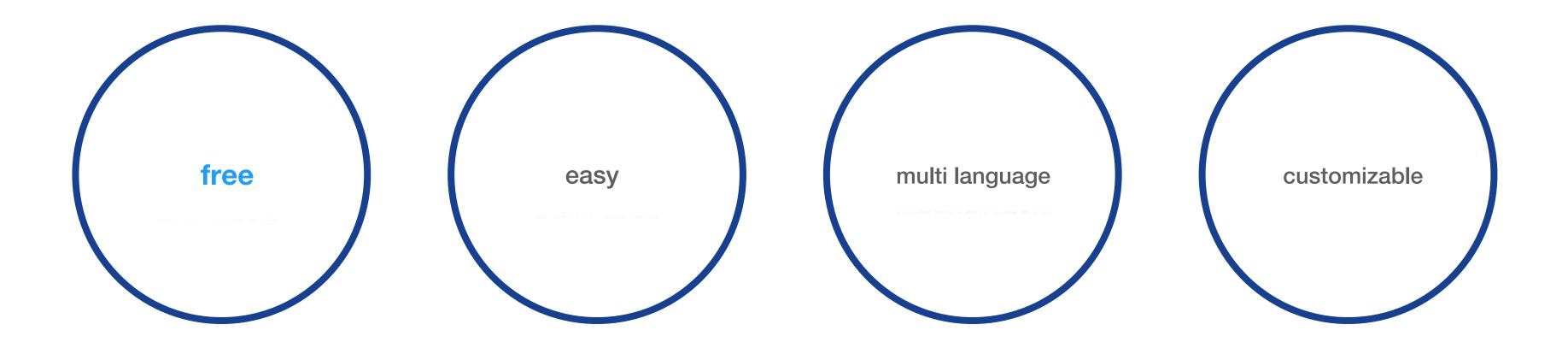


#### **Asset manager**

The app that allows you to optimize the management of the row of your store, also providing a booking system for your customers on featured services.

#### Client

The app that helps you optimize waiting times. Take a number and go to the trusted activity near your turn. You can book a dedicated service by selecting the appointment in the available time slot you prefer.





## advantages

#### for customers

#### **Optimised waiting times**

Arrival on site only close to the booked turn

#### Single agenda

Booking a row or a service on a single list

#### **Notices and updates**

Notifications inform when booking approaches

#### for the activity

#### **Autonomy and easy use**

I register my activity on the site and manage the progress of the queue and bookings from my smartphone

#### Prestazioni

Greater organization in welcoming customers translates into greater care and quality of services

#### Visibilità

Putting my business within the initiative offers new promotional opportunities



## functionality

## take a number

It allows you to manage the digital and physical queue of your store using a display and a smartphone or tablet as a remote control.

Customers can book a number and reach you on the spot near their turn while monitoring the progress of the queue.



# Book a slot

It allows a manager to organize entries at their own business or create a special calendar divided into day/time slots. It can also manage the actual attendance, cancel bookings or make new ones.

The customer can consult the list of available slots, book and confirm leaving their details.



for your business



## at the activity

You use the remote control to manage row progress, both the APP customer number and the no-APP customer number for number (paper row).

On the display displayed in favor of the public are displayed the called numbers.

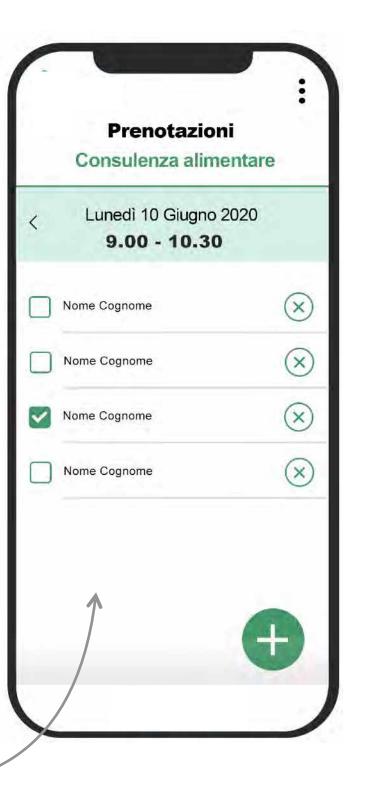
#### **Display**



#### remote control







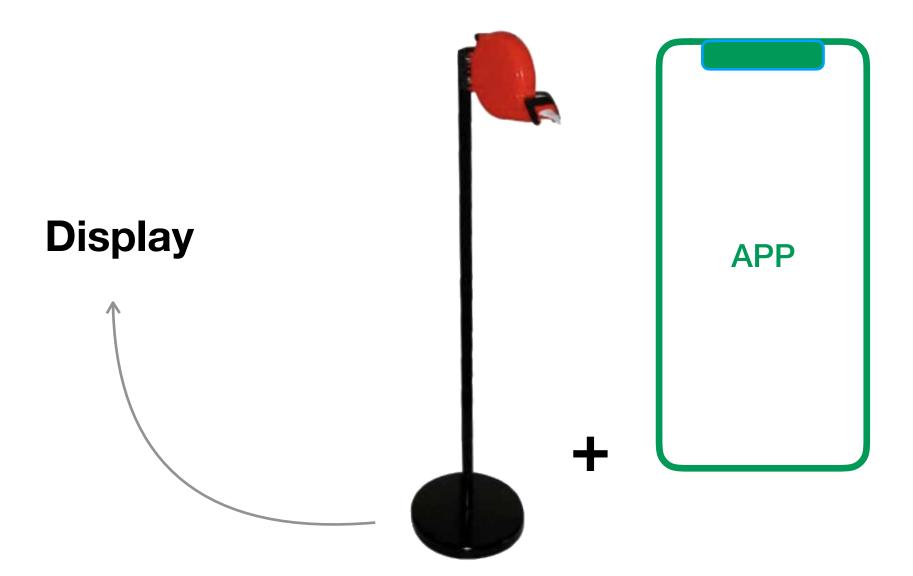
You use the remote control to create new date/time slots and their reservations. It is also used to count the number of times booked.

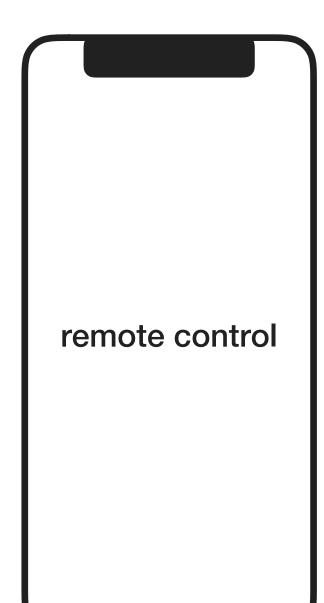


## Take a number: options

## 1) hybrid

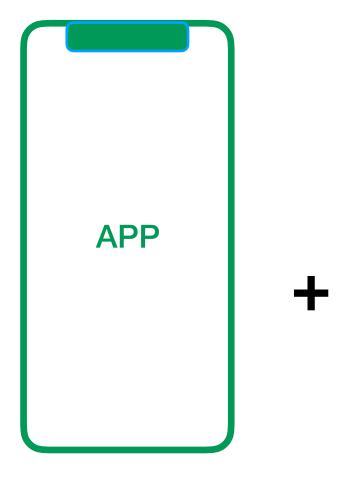
From the remote control you can manage the advancement of the digital and paper row. The customer can use the app or take the paper number, displaying their turn in the display.







From the remote control you can manage the progress of the numbers in a single row. The customer can use the app or take the number from the totem, displaying their turn in the displayed monitor.





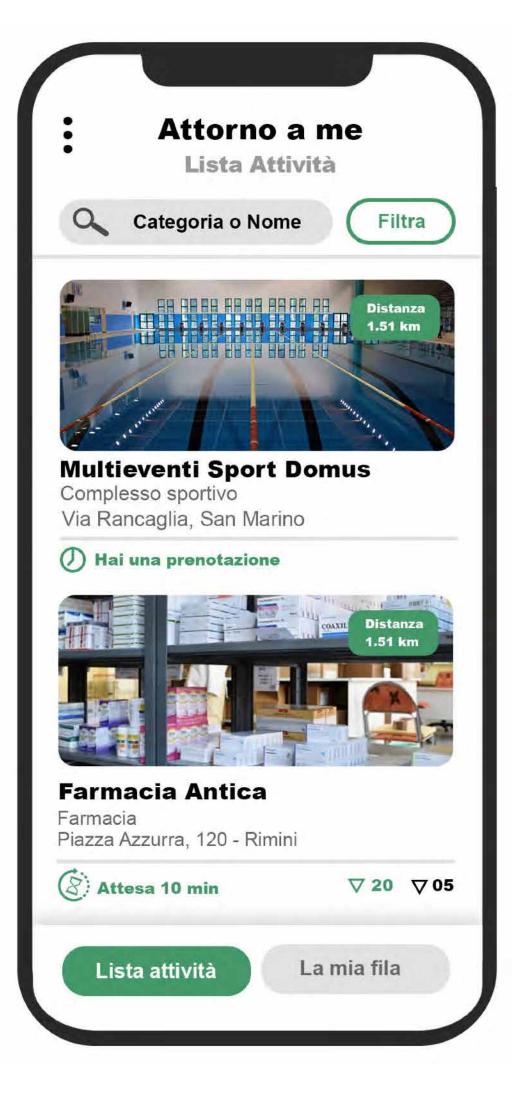


### for the customer

1

## **Activity** list

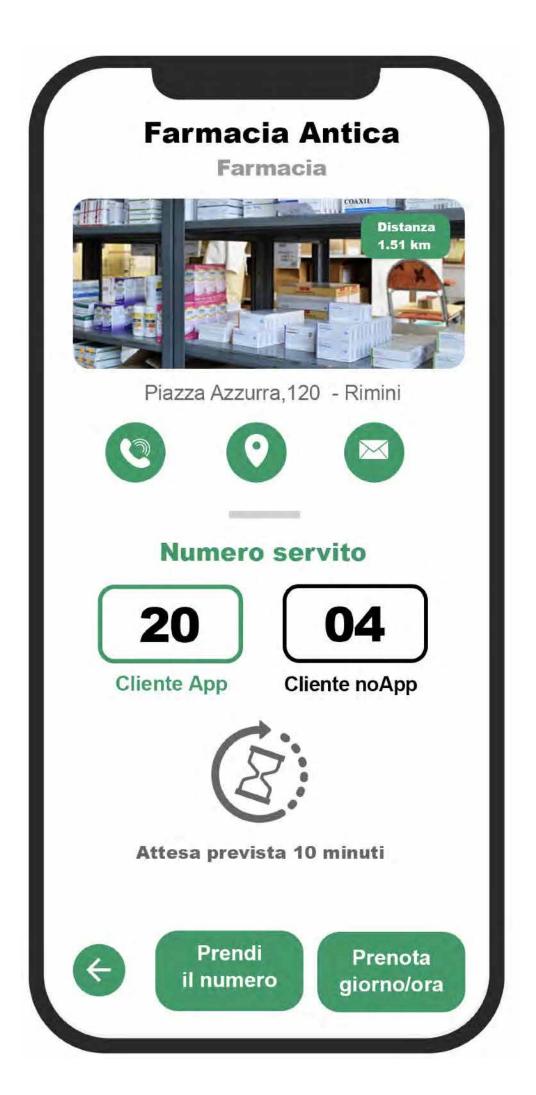
List of all activities
present and available
on the app,
you can filter by
name, category
or distance from us.



2

### **Activity** detail

In the tab in addition to some details of the activity we have two options: get a number or book day/hour







## for the customer



## Get a number for your tail

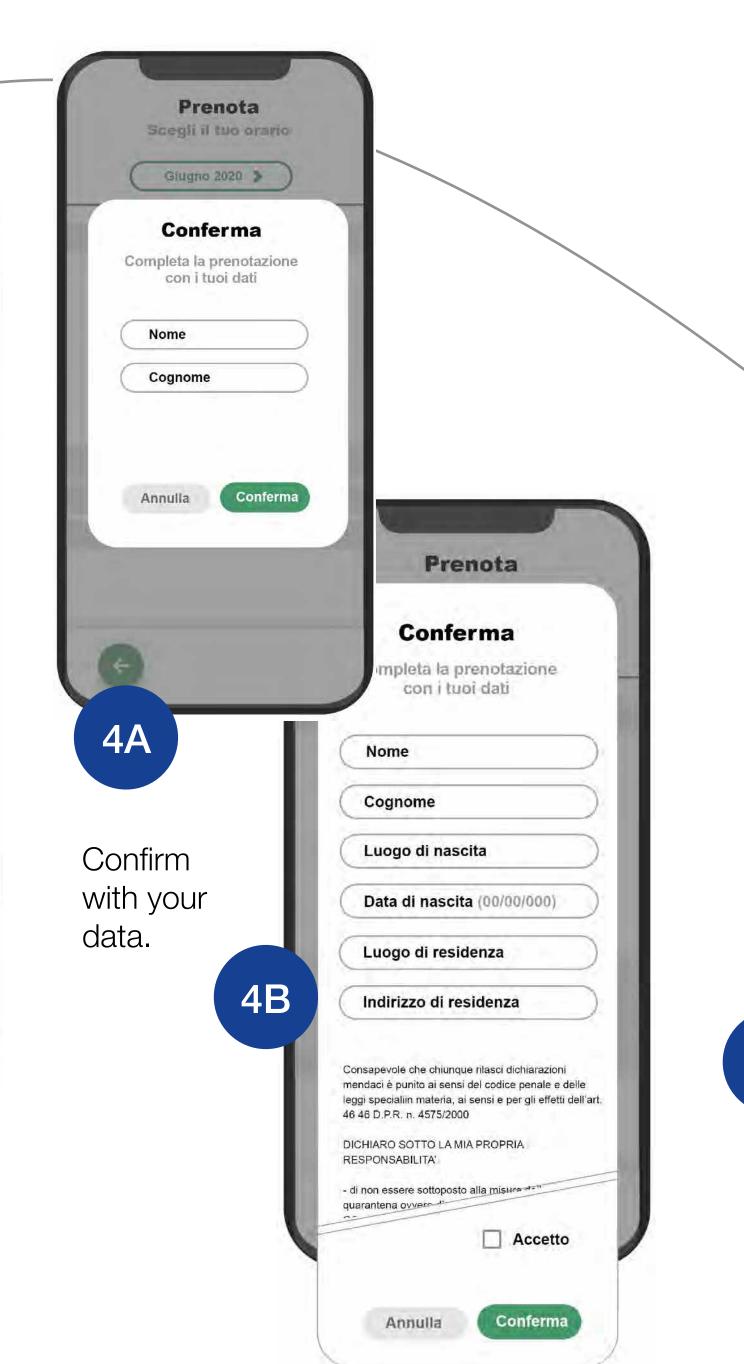
If you select take a number the app asks for a confirmation.





## Book a date/time service

Choose the type of activity you want to book, the day and time available.



La mia fila Lista numeri e prenotazioni Passati Attivi () 10 minuti 05 20 Mio numero **Farmacia Antica** Prenotazioni Giugno 2020 9.00 - 10.30 martedi X 22 Nuoto libero Farmacia dei Mille 16.00 - 17.30 X Sala Pesi Palestra Wellness 9.00 - 10.30 X 29 Nuoto libero Lista attività La mia fila

My list

Here I can check my waiting times if I have taken a number or made a reservation

#### allows the customer to ...

#### **Better manage your time**

Avoiding unnecessary waiting time.

#### Guarantee spaces and dedicated moments

By making reservations.

#### Be punctual

Receiving alerts reminding you of your bookings.

#### Have a priority row

Reserve a seat in the priority row if: expectant, elderly or disabled.

## conclusions

is the technology that best suits the needs of your business and your customers, allowing you to offer a professional, complete and safe service.

