



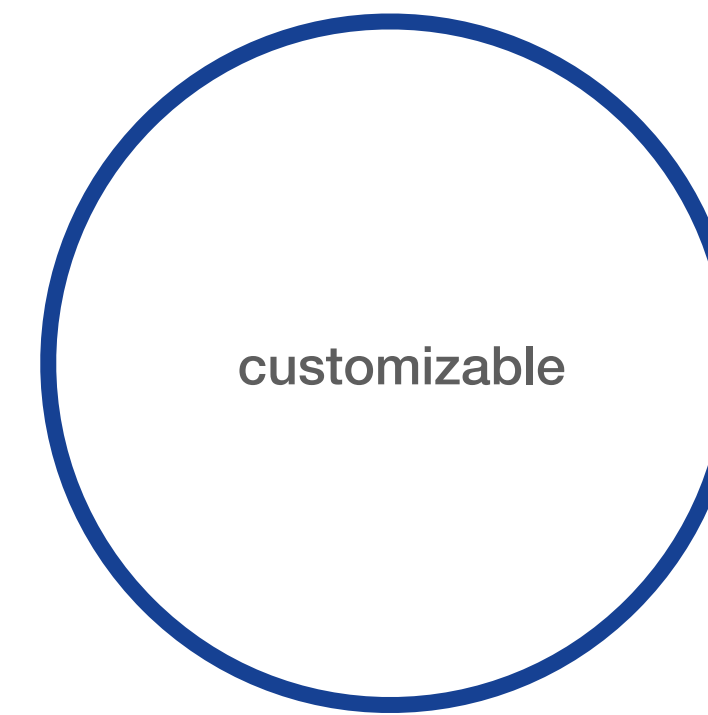
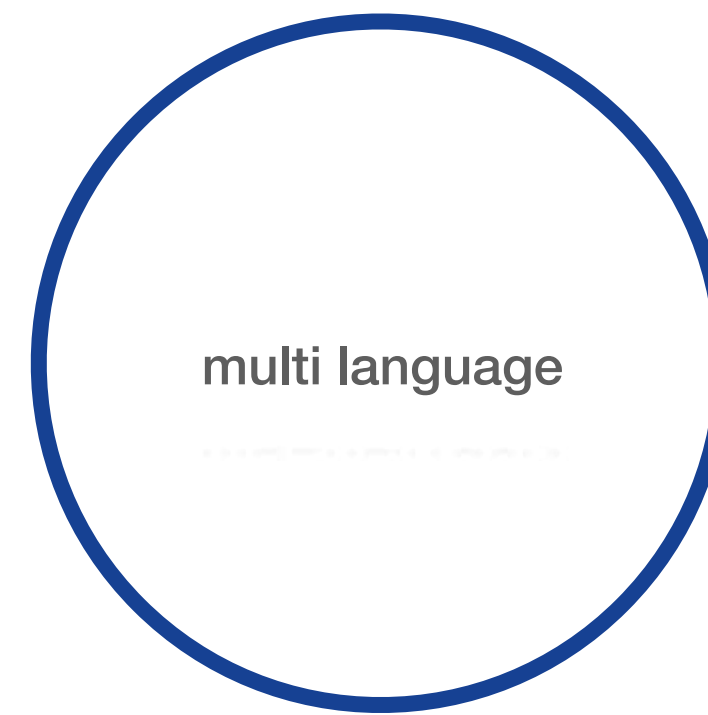
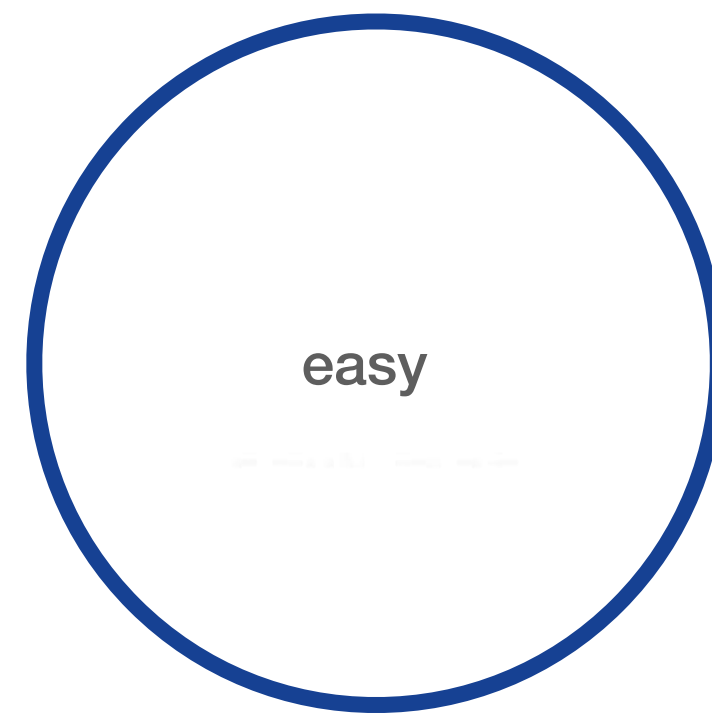
*Manage your line in total safety..
Slip without queue!*

Asset manager

The app that allows you to optimize the management of the row of your store, also providing a booking system for your customers on featured services.

Client

The app that helps you optimize waiting times. Take a number and go to the trusted activity near your turn. You can book a dedicated service by selecting the appointment in the available time slot you prefer.



advantages

for customers

Optimised waiting times

Arrival on site only close to the booked turn

Single agenda

Booking a row or a service on a single list

Notices and updates

Notifications inform when booking approaches

for the activity

Autonomy and easy use

I register my activity on the site and manage the progress of the queue and bookings from my smartphone

Prestazioni

Greater organization in welcoming customers translates into greater care and quality of services

Visibilità

Putting my business within the initiative offers new promotional opportunities

functionality

take a number

It allows you to manage the digital and physical queue of your store using a display and a smartphone or tablet as a remote control.

Customers can book a number and reach you on the spot near their turn while monitoring the progress of the queue.

functionality

Book a slot

It allows a manager to organize entries at their own business or create a special calendar divided into day/time slots. It can also manage the actual attendance, cancel bookings or make new ones.

The customer can consult the list of available slots, book and confirm leaving their details.

for your business



at the activity

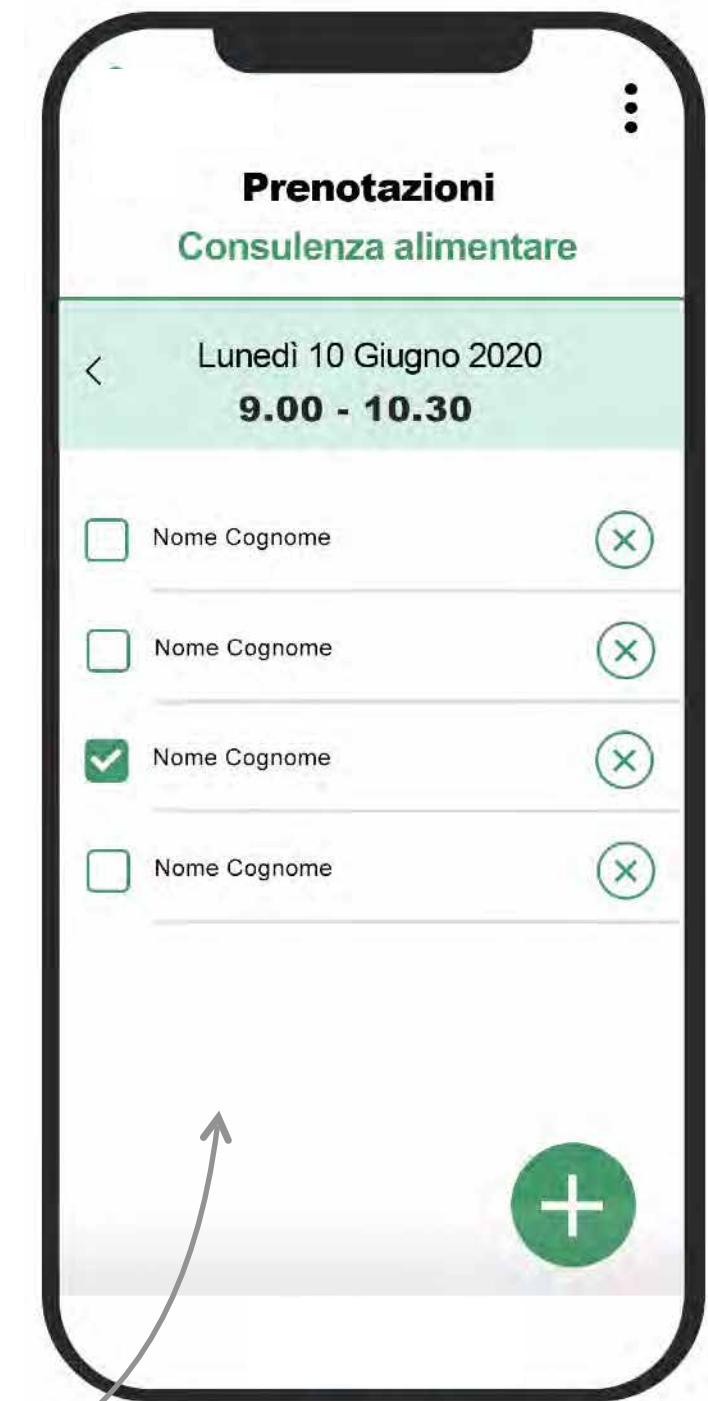
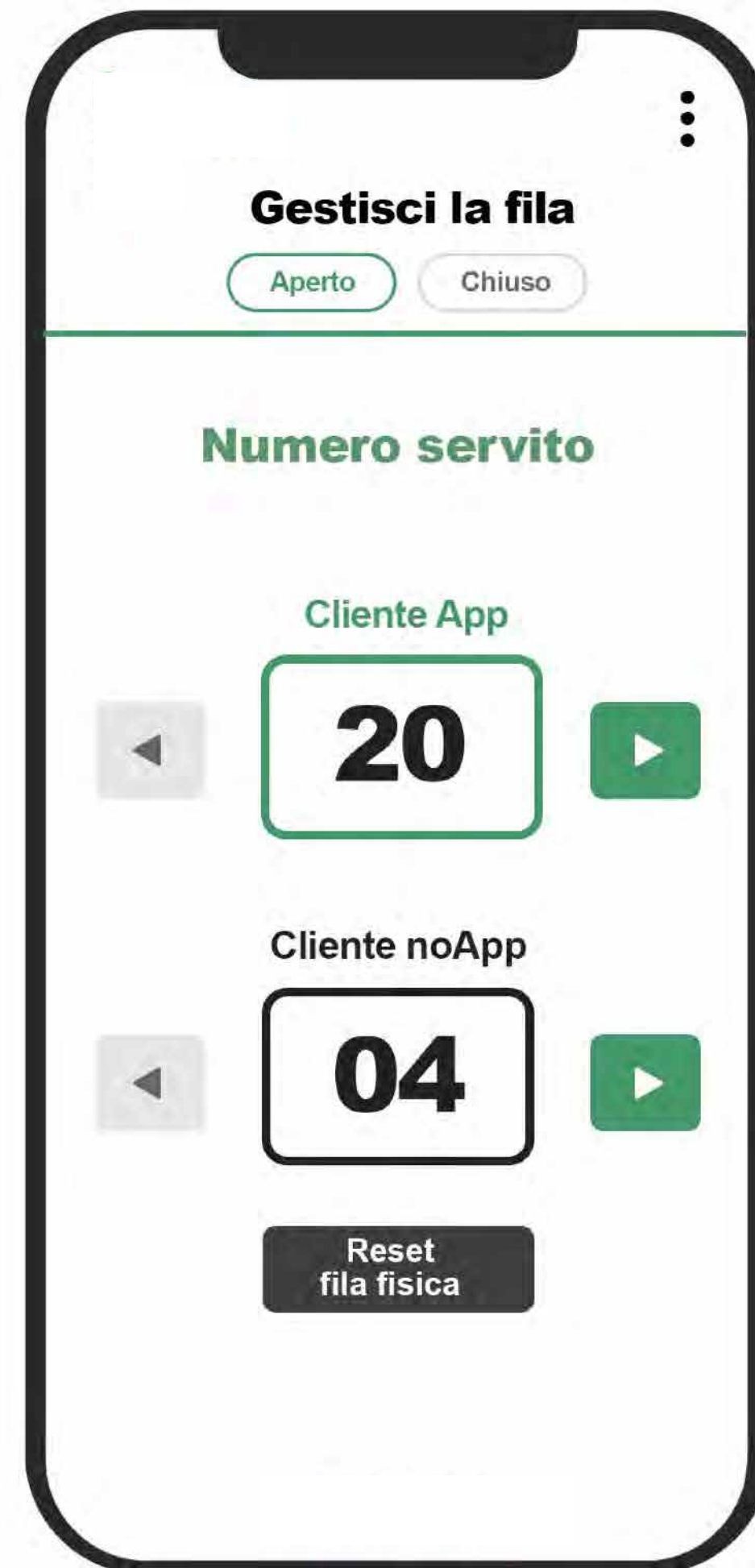
You use the remote control to manage row progress, both the APP customer number and the no-APP customer number (paper row).

On the display displayed in favor of the public are displayed the called numbers.

Display



remote control

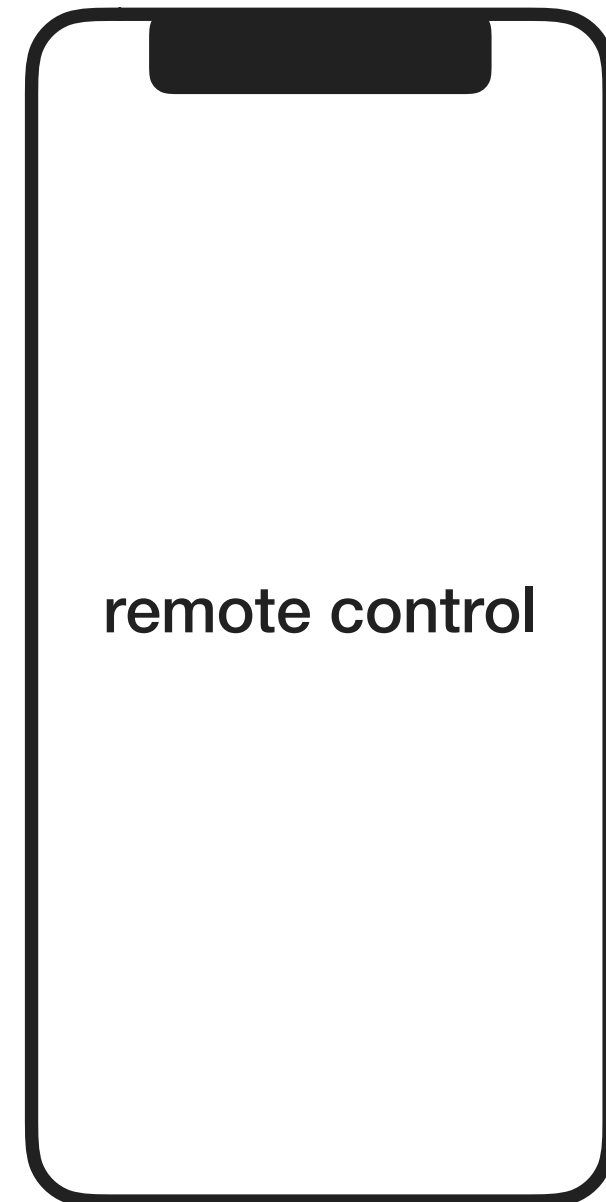
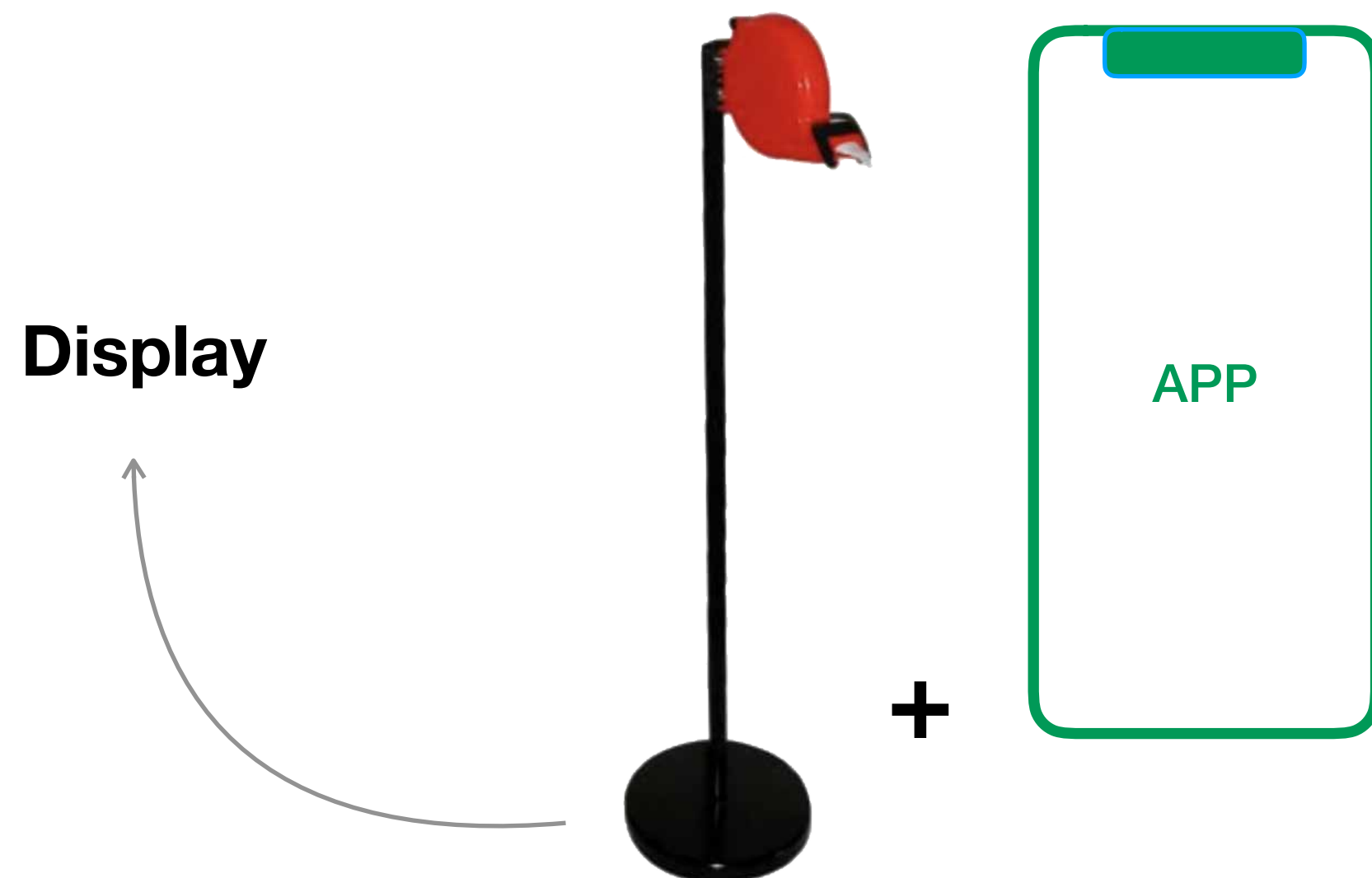


You use the remote control to create new date/time slots and their reservations. It is also used to count the number of times booked.

Take a number: options

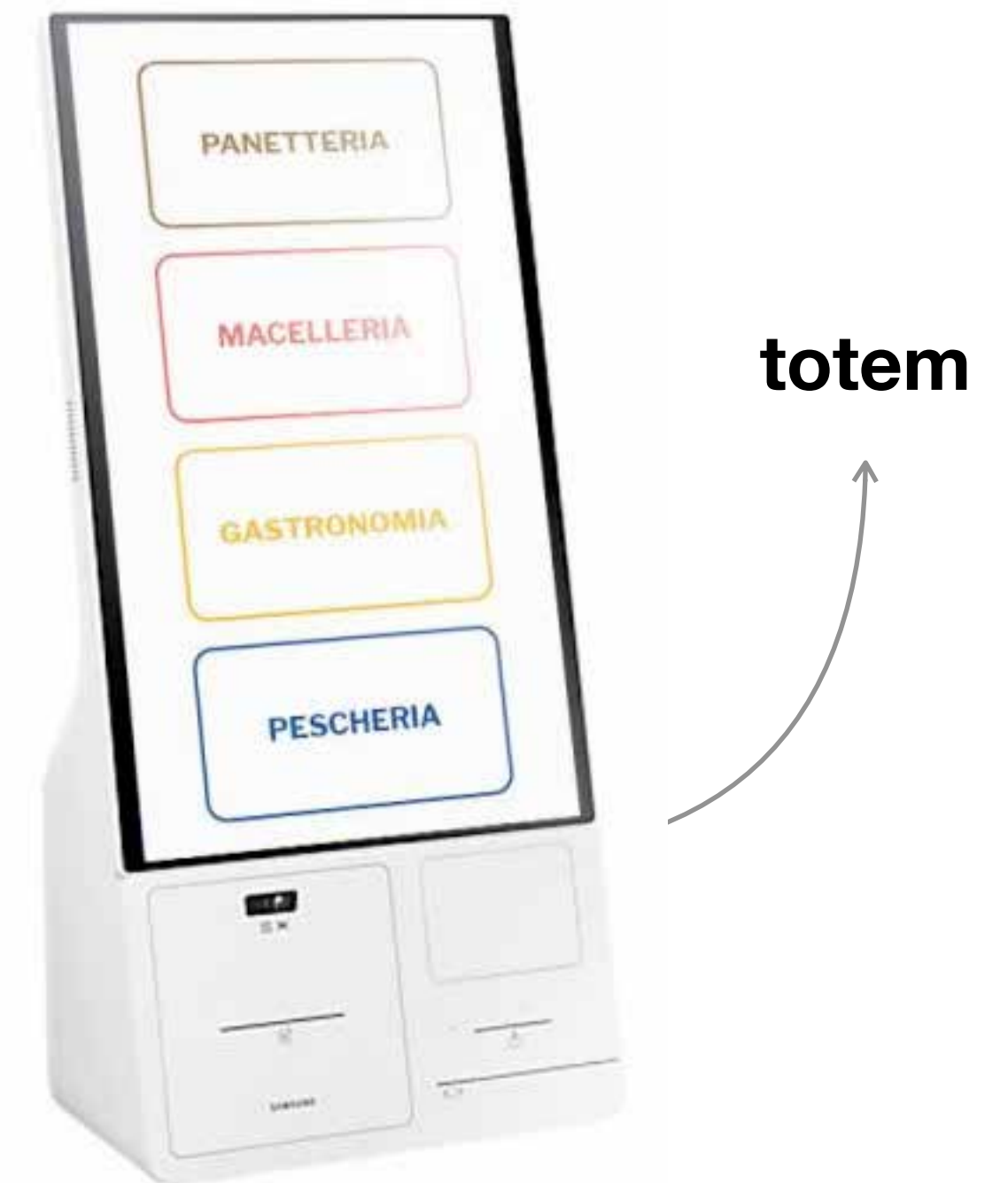
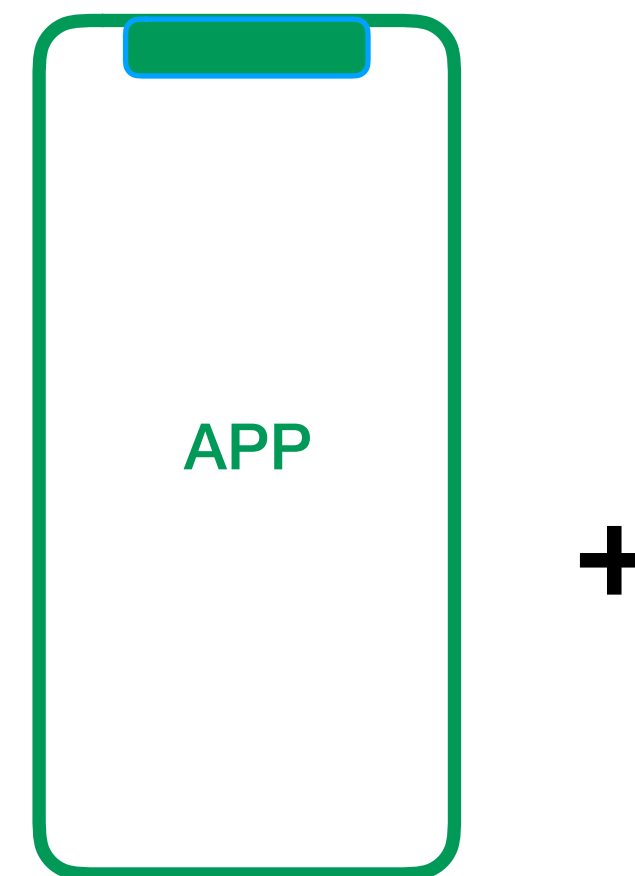
1 hybrid

From the remote control you can manage the advancement of the digital and paper row. The customer can use the app or take the paper number, displaying their turn in the display.



2 digital

From the remote control you can manage the progress of the numbers in a single row. The customer can use the app or take the number from the totem, displaying their turn in the displayed monitor.

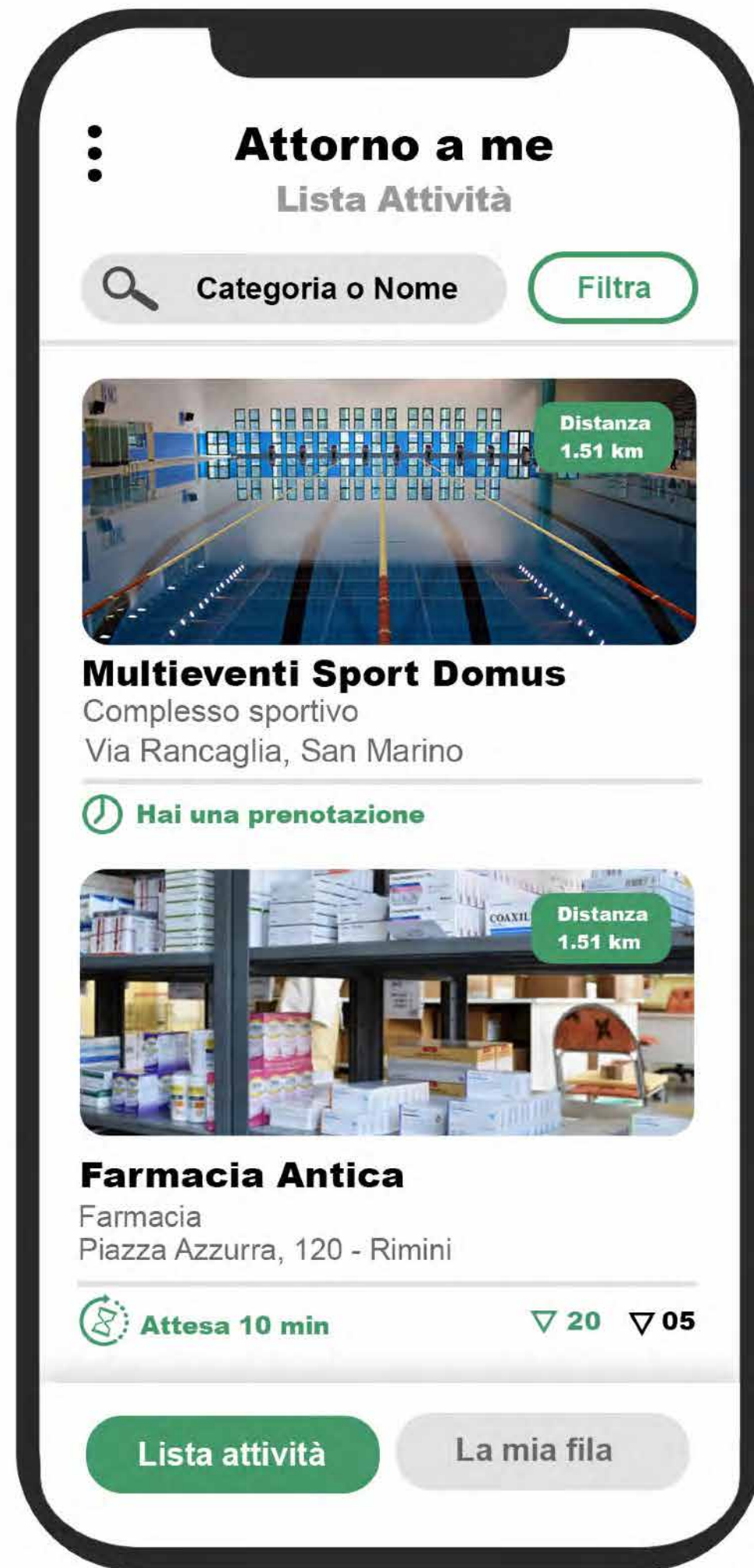


for the customer

1

Activity list

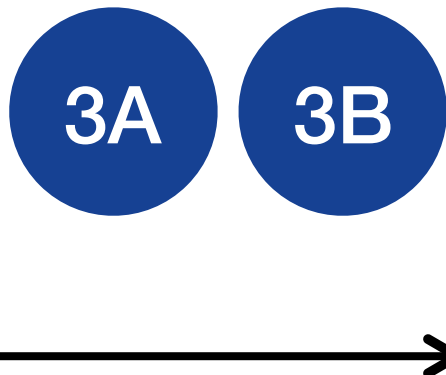
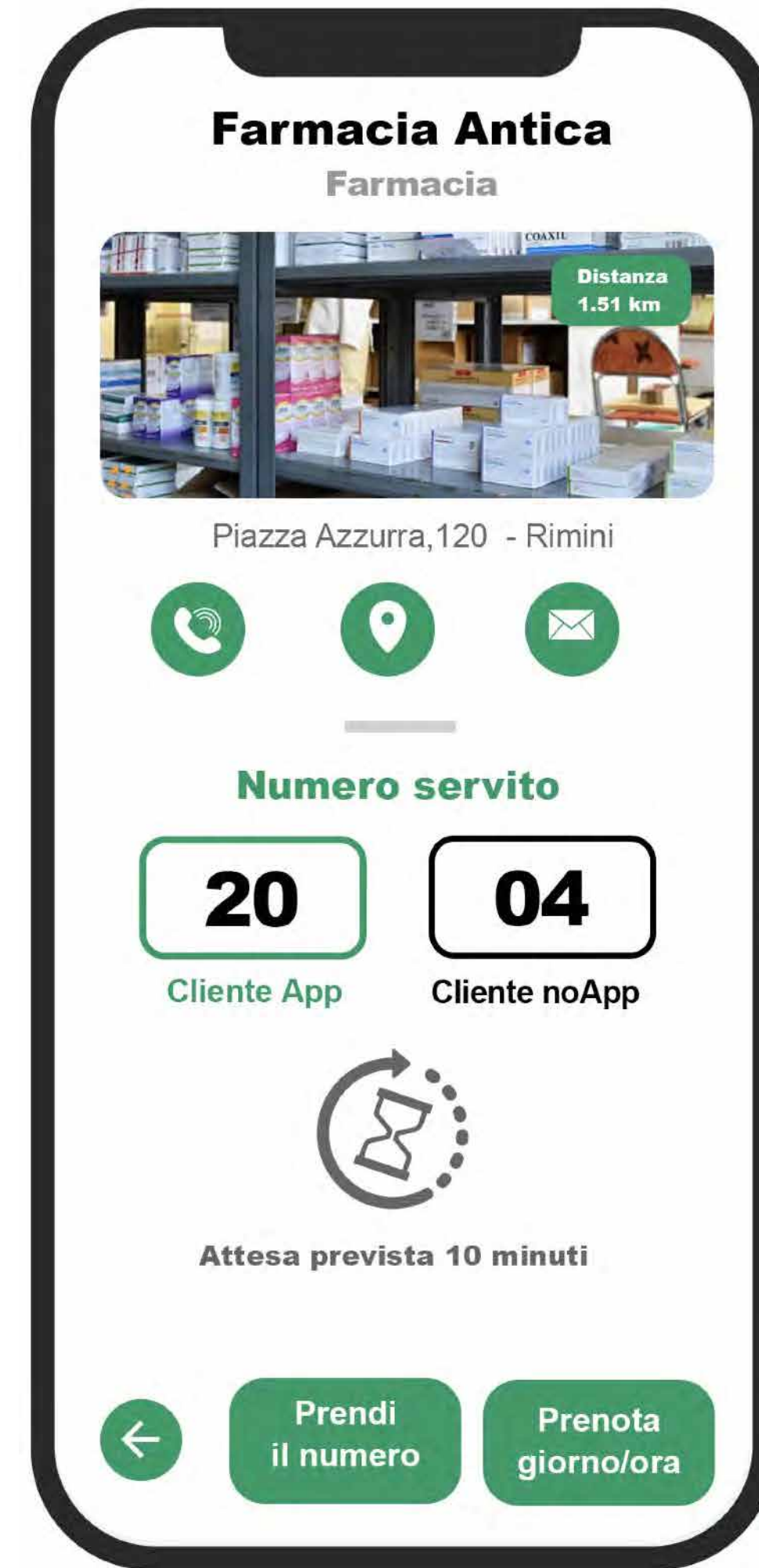
List of all activities present and available on the app, you can filter by name, category or distance from us.



2

Activity detail

In the tab in addition to some details of the activity we have two options: get a number or book day/hour



for the customer



3A

Get a number for your tail

If you select take a number the app asks for a confirmation.

3B



Book a date/time service

Choose the type of activity you want to book, the day and time available.



4A

Confirm with your data.

4B



5

My list

Here I can check my waiting times if I have taken a number or made a reservation



conclusions

allows the customer to ...

Better manage your time

Avoiding unnecessary waiting time.

Guarantee spaces and dedicated moments

By making reservations.

Be punctual

Receiving alerts reminding you of your bookings.

Have a priority row

Reserve a seat in the priority row if:
expectant, elderly or disabled.

is the technology that best suits
the needs of your business
and your customers, allowing you
to offer a professional,
complete and safe service.



General system architecture* Remote management

* The package does not include the entire size.

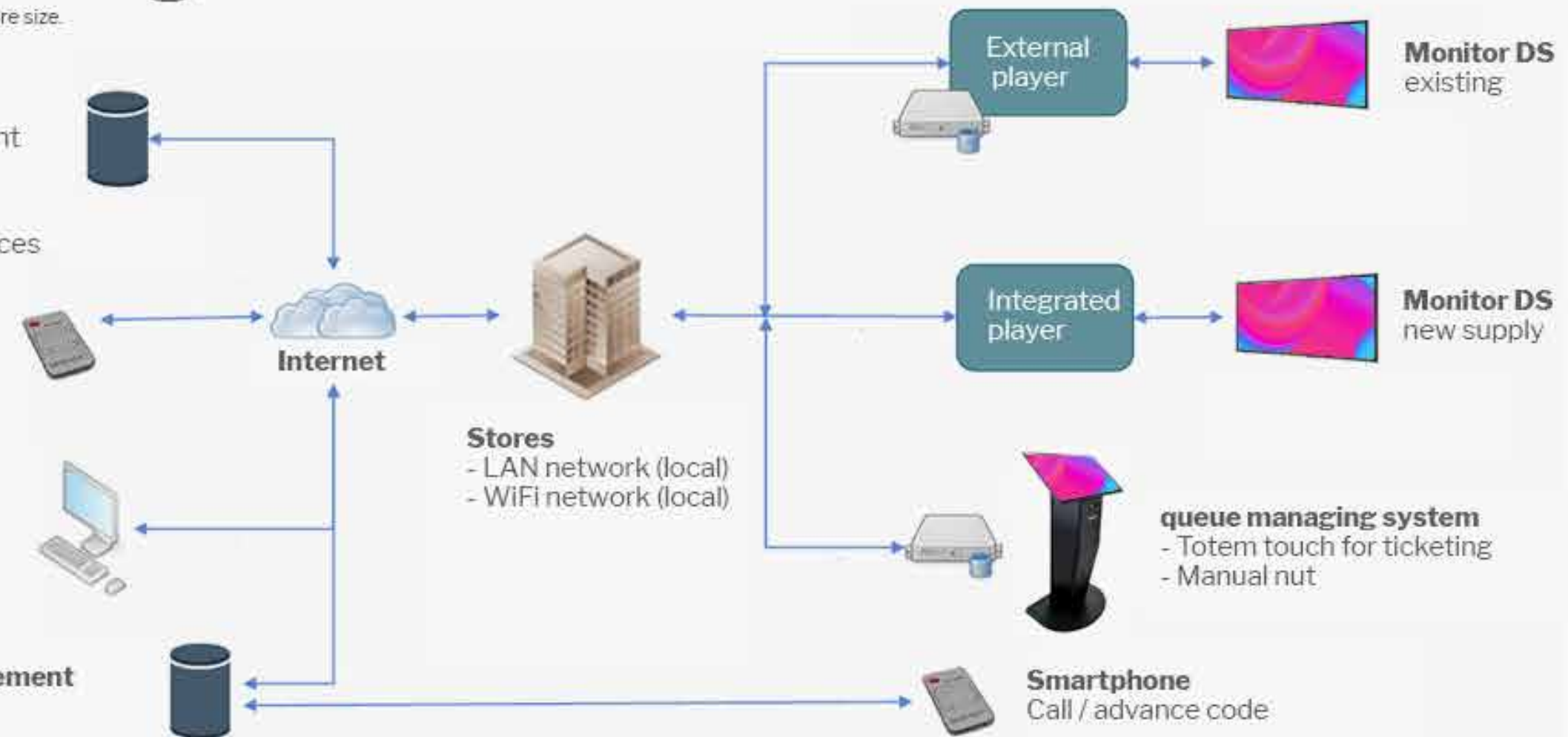
MagicInfo Server
CMS for content management

Requirements:
- Static public IP
- Accessible from Client devices

Smartphone
App for booking
appointment online

Head Quarter
Control Desk
(Client)
content management

WebService x Code Management
Link for Specific PV



Multimedia totem, Kiosk 24" touch screen display and ticket printer with queue management software

Queue management is even simpler.

The queue management software solution will make it **easier for you to manage long lines and unexpected waits with both numbered receipts** and digitally with remote booking using an app. The system is set up for **multi-row management** on multiple counters and for calls according to priority band. Online appointments are an optional system.

THIS PACKAGE INCLUDES: 24" touch screen multimedia totem with printer + 3 years of Kiosk Mode queue management software, to be combined with a viewer solution (not included)



Samsung Kiosk consists of a single display, a connection box, and an optional stand. Cable management is practical and tangle-proof, while the gray-white color and minimal stand style elegantly complement any store. (stand not included)



For maximum flexibility in any environment, Samsung's new kiosk can be installed in three different ways - on the counter, on the floor or on the wall - and features multiple outlets and concealed cables. To optimize the use of space. (stand not included)



The kiosk employs a three-tier security system based on Samsung Knox technology, which supports application development on a secure platform, protects sensitive customer data, and minimizes cyber attacks with one all-inclusive solution.



A special antimicrobial treatment prevents the spread of germs and protects against certain bacteria, so that the screen can be used with peace of mind and without loss of focus. *To perform its antibacterial function, the product has been treated with zinc pyrithione, a substance with biocidal properties.* The antimicrobial properties do not fully protect the user from bacteria and do not provide protection against viruses, including COVID-19. The antimicrobial treatment is limited to the surface of the screen. The effect may vary depending on the conditions of use.* UL2282 certification guarantees more than 99% antibacterial effectiveness. (Test method JIS Z 2801: after inoculation with 0.4 cc of liquid containing bacteria (Escherichia coli and staphylococcus aureus) onto a specimen (5 cm x 5 cm), a sterilized film (4 cm x 4 cm) is applied in a thermo-hygrostat with ≥90% relative humidity at 35 °C. A bacteria count is performed after 24 h. / Assessment body: FITI Test Research Institute)



Accidents can happen, and Samsung knows that. To protect students and faculty, Samsung Kiosk's screen is coated with a patented unbreakable film that keeps it intact even if it breaks.



* Per utilizzare la soluzione di gestione, è necessario acquistare a parte una licenza MagUFI®. ** I requisiti di sistema per MagUFI® sono disponibili a: www.samsung.com/business e www.samsung.com/it/business

With Samsung Kiosk, you can view information, check peripherals, and conveniently correct any errors remotely. Fault diagnosis and basic functions such as turning the screen on and off can also be performed remotely.

			Samsung Kiosk KMA Series
Panel	Diagonal Size		24"
	Resolution		FHD (1,920 x 1,080)
	Brightness (Typ.)		250cd (without glass)
	Contrast Ratio (Typ.)		1,000:1 (without glass)
	Viewing Angle (H/V)		178/178
	Response Time (G-to-G)		14ms (Typ.)
Touch	Type		Capative
Sound	Speaker Type		Built in speaker (5Wx1)
Features	Special	H/W	Antibacterial PEF film, Temperature sensor, WiFi module embedded, Clock battery (168hrs Clock Keeping), IP5x rating, 10 point touch (Max)
	Internal Player (Embedded H/W)	Processor	Cortex A72 1.7GHz Quad-Core CPU
		Main Memory Interface	LPDDR4 1.5GHz 64bit 3GB
		Storage	8GB (3.88GB Occupied by O/S, 4.12GB available)
		IO Ports	USB 2.0
	Operating System	Tizen 4.0 (VDLinux)	
Connection Box Connectivity	Input	USB	USB x3
	Bi-direction		One connect port (44 Pin)
	External	Control	RS232C x3, RJ45 x1 (Out, connected to EFT terminal)
Peripheral Devices	Receipt Printer	Type	Thermal
		Printing Speed	250mm/sec
		Cutting	Automatic (Support full cut, Partial cut)
	QR/Barcode Reader	Paper Support	Support 80mm paper roll, 20 ~ 83mm paper width, 0.05 ~ 0.12mm paper thickness
		Supported Dimension	1D, 2D
	Card Reader (Korea only)	Type	Support magnetic swipe and IC reader
		Authorization	Contact EMV L1&L2 authorized Korean credit finance certified (#SR-F10EHS01F201)
NFC		NFC Ready (Optional)	
Power	Power Supply		AC 100 ~ 240V 50/60Hz
	Power Consumption	Max [W/h]	49.5
		Typical [W/h]	25 (Display only)
		Rating [W/h]	45
		Stand-by [W/h]	0.5
Mechanical Spec	Dimension (mm)	Set	334.4 (W) x 733 (H) x 236.5 (D) mm
	Weight (kg)	Set	12.5kg
	Color		Gray white
	Protection Glass		Yes
	Stand		Yes
	Power Cable Length		2.4m
Operation	Operating Temperature		0°C ~ 40°C
	Humidity		10 ~ 80%
Others	Optional	Stand	Floor stand
		Mount	VESA 200 x 200

			Floor stand
Mechanical Spec	Dimension (mm)	Set	450 (W) x 929.7 (H) x 324.3 (D) mm
		Package	389 (W) x 225 (H) x 1,017 (D) mm
	Weight (kg)	Set	19.1kg
		Package	21.8kg
	Color		Gray white