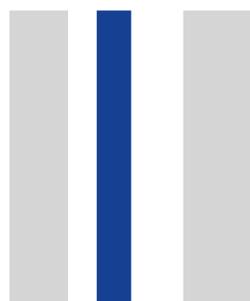


*Manage your line in total safety..
Slip without queue!*

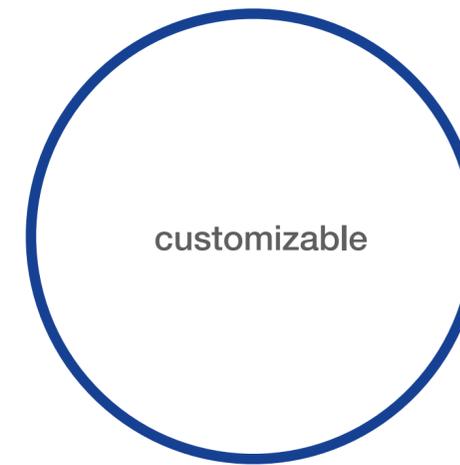
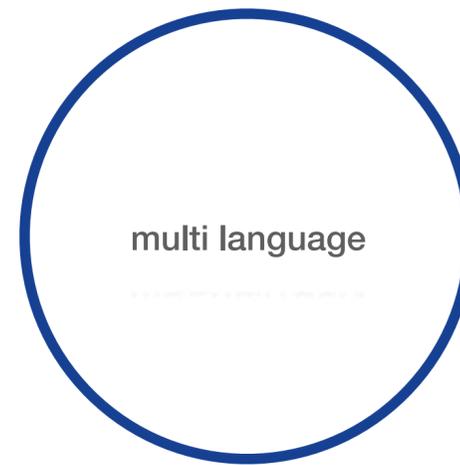
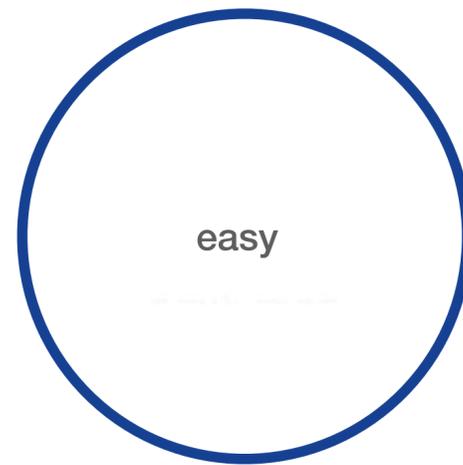
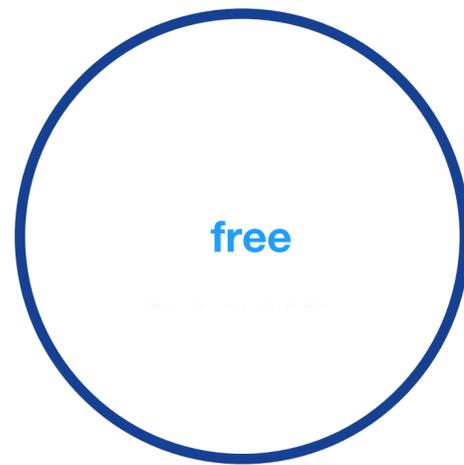


Asset manager

The app that allows you to optimize the management of the row of your store, also providing a booking system for your customers on featured services.

Client

The app that helps you optimize waiting times. Take a number and go to the trusted activity near your turn. You can book a dedicated service by selecting the appointment in the available time slot you prefer.



advantages

for customers

Optimised waiting times

Arrival on site only close to the booked turn

Single agenda

Booking a row or a service on a single list

Notices and updates

Notifications inform when booking approaches

for the activity

Autonomy and easy use

I register my activity on the site and manage the progress of the queue and bookings from my smartphone

Prestazioni

Greater organization in welcoming customers translates into greater care and quality of services

Visibilità

Putting my business within the initiative offers new promotional opportunities

functionality

take a number

It allows you to manage the digital and physical queue of your store using a display and a smartphone or tablet as a remote control.

Customers can book a number and reach you on the spot near their turn while monitoring the progress of the queue.

functionality

Book a slot

It allows a manager to organize entries at their own business or create a special calendar divided into day/time slots. It can also manage the actual attendance, cancel bookings or make new ones.

The customer can consult the list of available slots, book and confirm leaving their details.

for your business



at the activity

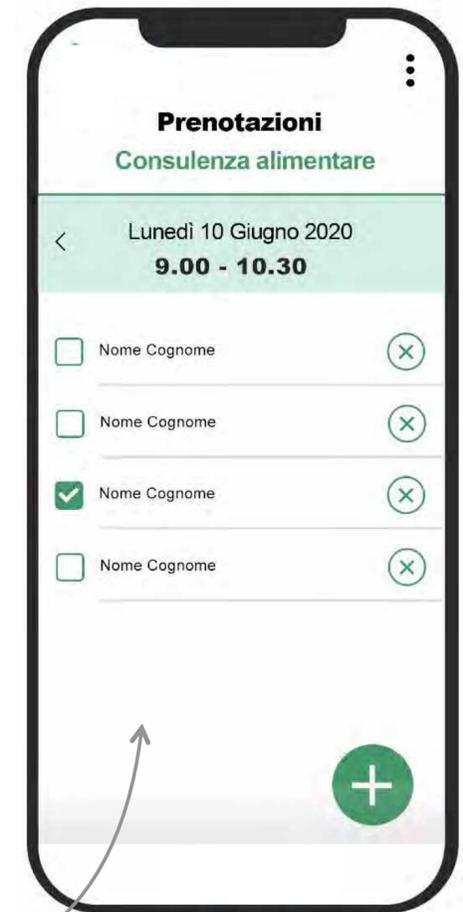
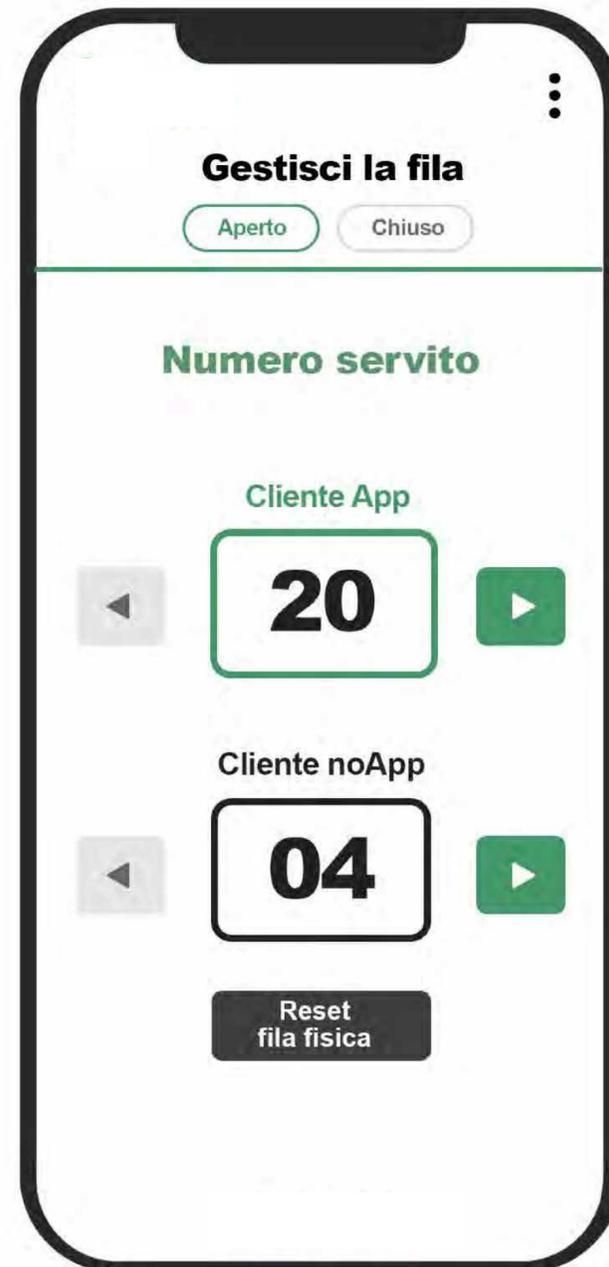
You use the remote control to manage row progress, both the APP customer number and the no-APP customer number (paper row).

On the display displayed in favor of the public are displayed the called numbers.

Display



remote control

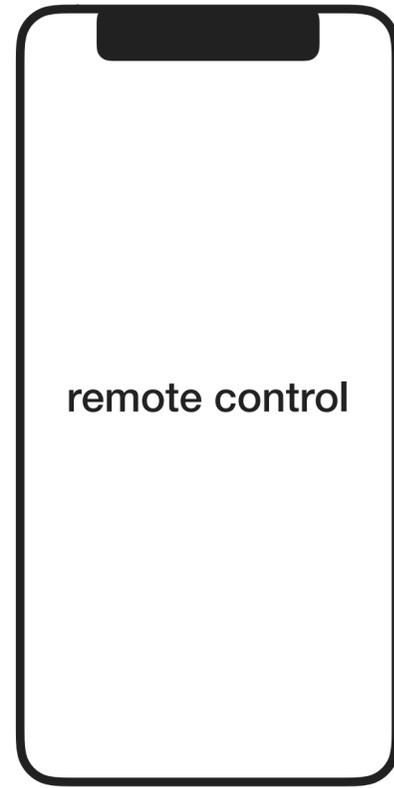
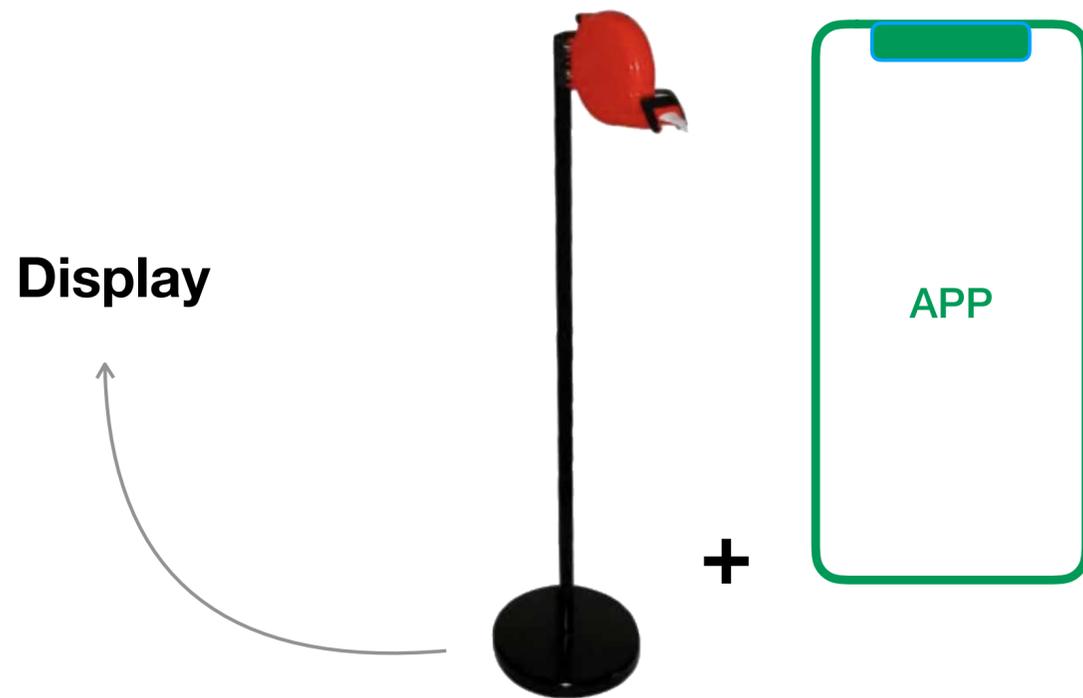


You use the remote control to create new date/time slots and their reservations. It is also used to count the number of times booked.

Take a number: options

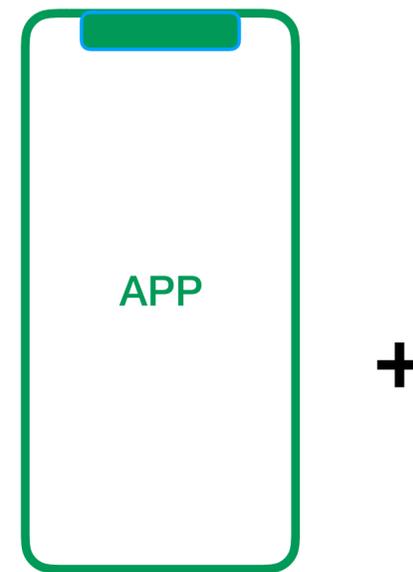
1 hybrid

From the remote control you can manage the advancement of the digital and paper row. The customer can use the app or take the paper number, displaying their turn in the display.



2 digital

From the remote control you can manage the progress of the numbers in a single row. The customer can use the app or take the number from the totem, displaying their turn in the displayed monitor.

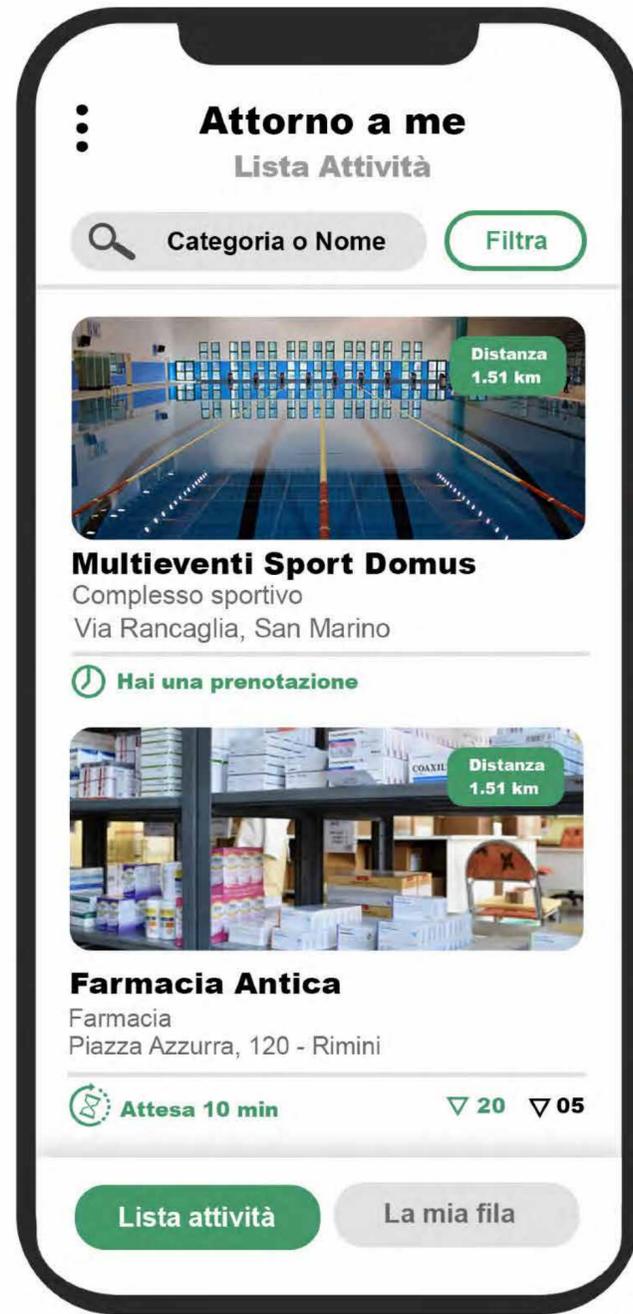


for the customer

1

Activity list

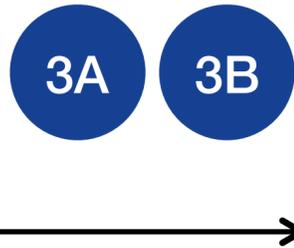
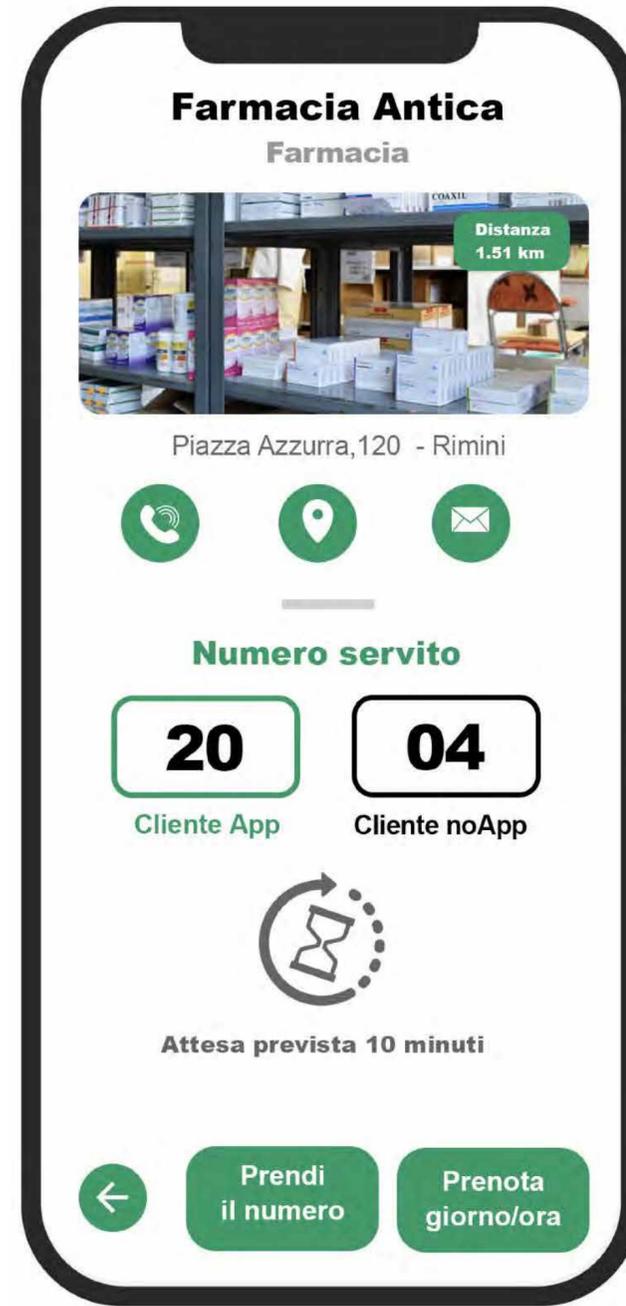
List of all activities present and available on the app, you can filter by name, category or distance from us.



2

Activity detail

In the tab in addition to some details of the activity we have two options: get a number or book day/hour



for the customer



3A

Get a number for your tail

If you select take a number the app asks for a confirmation.

3B



Book a date/time service

Choose the type of activity you want to book, the day and time available.



4A

Confirm with your data.

4B



5

My list

Here I can check my waiting times if I have taken a number or made a reservation



conclusions

allows the customer to ...

Better manage your time

Avoiding unnecessary waiting time.

Guarantee spaces and dedicated moments

By making reservations.

Be punctual

Receiving alerts reminding you of your bookings.

Have a priority row

Reserve a seat in the priority row if:
expectant, elderly or disabled.

is the technology that best suits
the needs of your business
and your customers, allowing you
to offer a professional,
complete and safe service.



General system architecture* Remote management

* The package does not include the entire size.

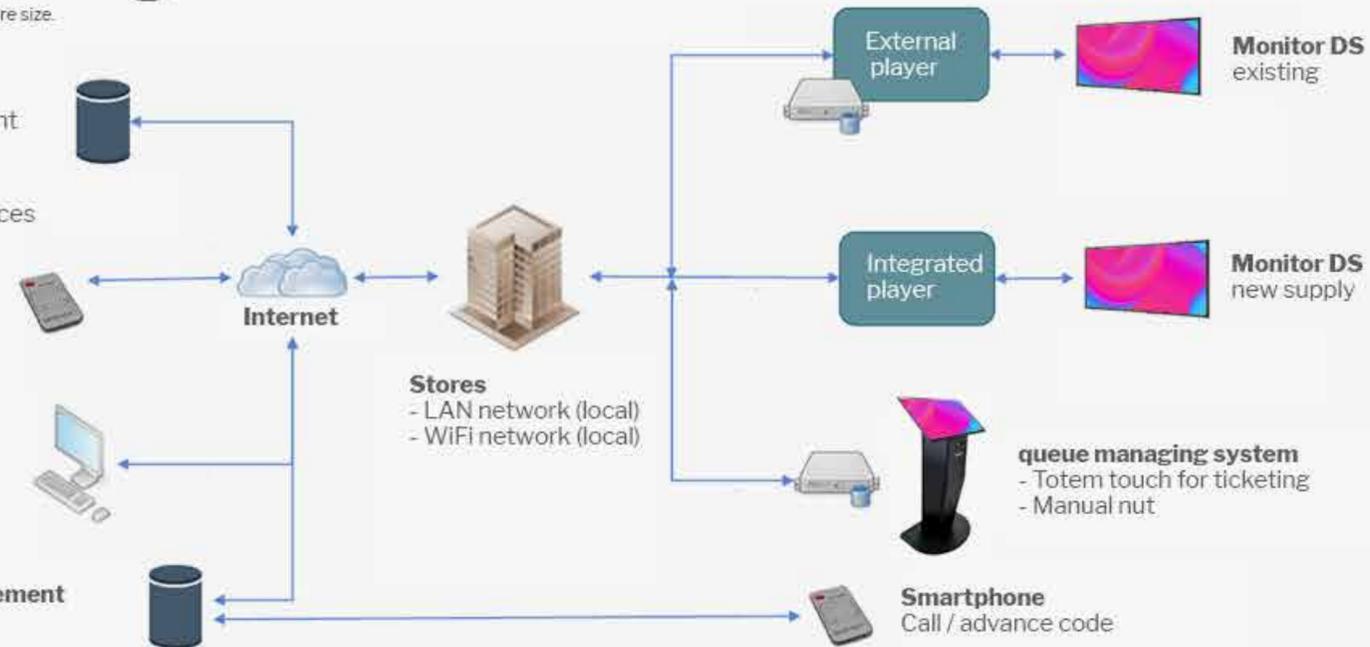
MagicInfo Server
CMS for content management

Requirements:
- Static public IP
- Accessible from Client devices

Smartphone
App for booking
appointment online

Head Quarter
Control Desk
(Client)
content management

WebService x Code Management
Link for Specific PV



Multimedia totem, Kiosk 24" touch screen display and ticket printer with queue management software

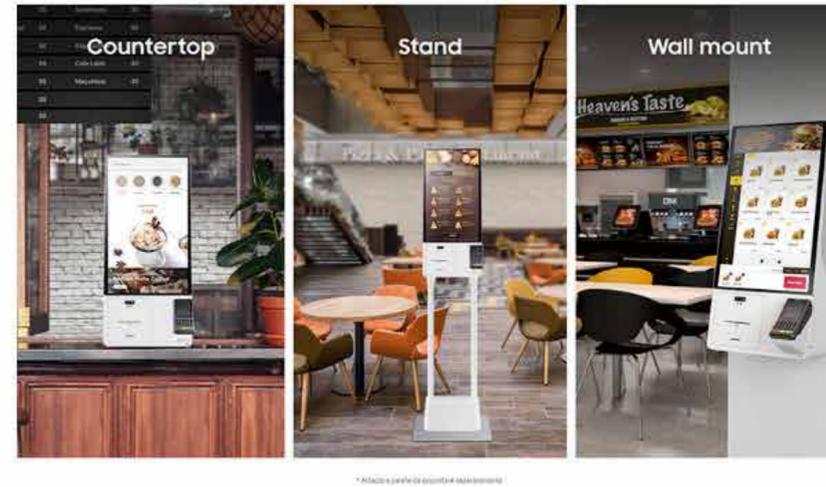
Queue management is even simpler.

The queue management software solution will make it **easier for you to manage long lines and unexpected waits with both numbered receipts** and digitally with remote booking using an app. The system is set up for **multi-row management** on multiple counters and for calls according to priority band. Online appointments are an optional system.

THIS PACKAGE INCLUDES: 24" touch screen multimedia totem with printer + 3 years of Kiosk Mode queue management software, to be combined with a viewer solution (not included)



Samsung Kiosk consists of a single display, a connection box, and an optional stand. Cable management is practical and tangle-proof, while the gray-white color and minimal stand style elegantly complement any store. (stand not included)



For maximum flexibility in any environment, Samsung's new kiosk can be installed in three different ways - on the counter, on the floor or on the wall - and features multiple outlets and concealed cables. To optimize the use of space. (stand not included)



The kiosk employs a three-tier security system based on Samsung Knox technology, which supports application development on a secure platform, protects sensitive customer data, and minimizes cyber attacks with one all-inclusive solution.



A special antimicrobial treatment prevents the spread of germs and protects against certain bacteria, so that the screen can be used with peace of mind and without loss of focus. *To perform its antibacterial function, the product has been treated with zinc pyrithione, a substance with biocidal properties.* The antimicrobial properties do not fully protect the user from bacteria and do not provide protection against viruses, including COVID-19. The antimicrobial treatment is limited to the surface of the screen. The effect may vary depending on the conditions of use.* UL2282 certification guarantees more than 99% antibacterial effectiveness. (Test method JIS Z 2801: after inoculation with 0.4 cc of liquid containing bacteria (Escherichia coli and staphylococcus aureus) onto a specimen (5 cm x 5 cm), a sterilized film (4 cm x 4 cm) is applied in a thermo-hygrostat with ≥90% relative humidity at 35 °C. A bacteria count is performed after 24 h. / Assessment body: FITI Test Research Institute)



Accidents can happen, and Samsung knows that. To protect students and faculty, Samsung Kiosk's screen is coated with a patented unbreakable film that keeps it intact even if it breaks.

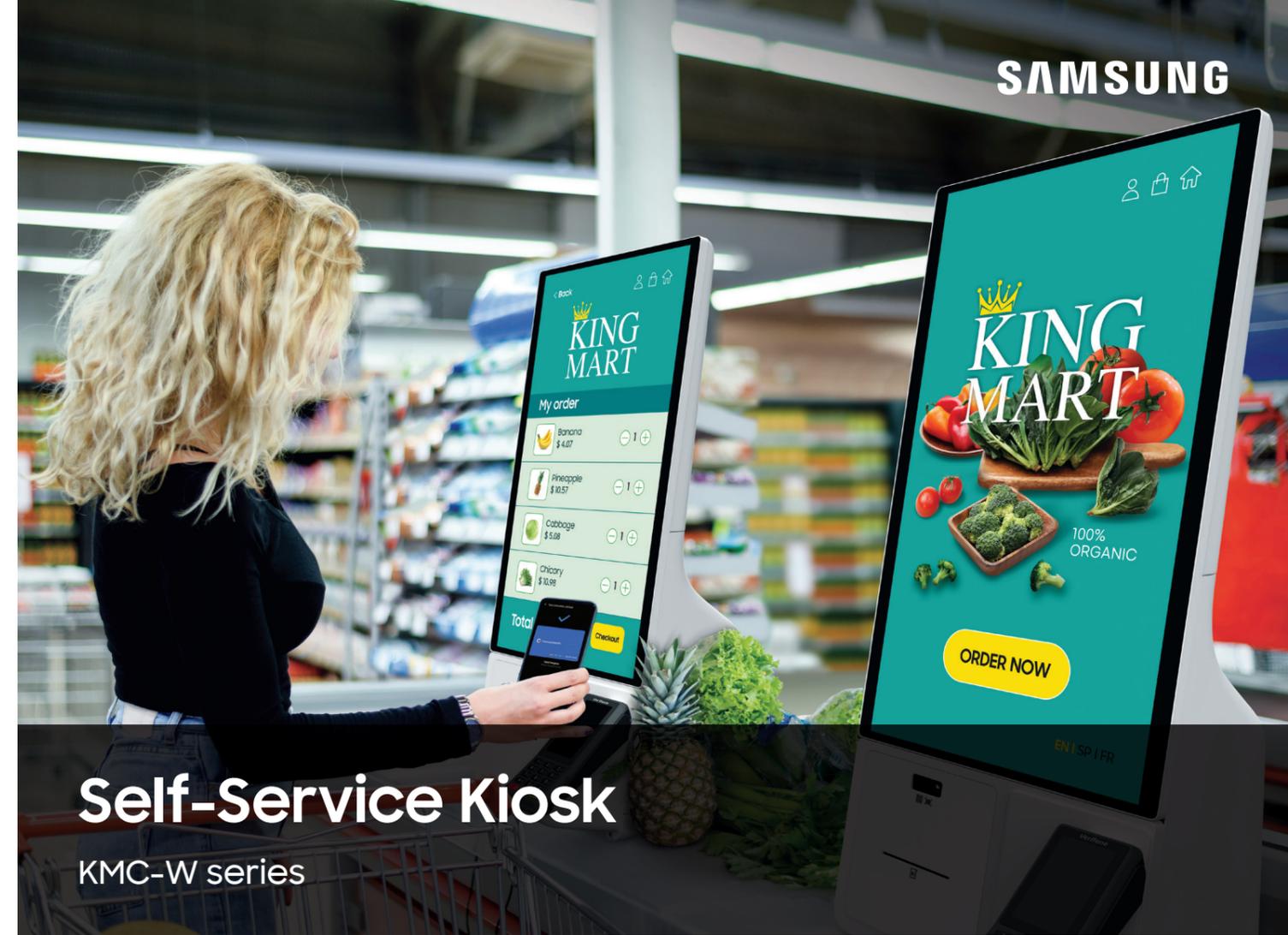


* Per utilizzare la soluzione di gestione, è necessario acquistare a parte una licenza MDS/MDG. * I requisiti di sistema per MDS/MDG sono disponibili a: www.samsung.com/business e www.samsung.com/it/business.

With Samsung Kiosk, you can view information, check peripherals, and conveniently correct any errors remotely. Fault diagnosis and basic functions such as turning the screen on and off can also be performed remotely.

Specifications

Model			KMC-W			
Display Part	Panel	Diagonal Size	24"			
		Type	ADS			
		Resolution	FHD (1920 x 1080)			
		Brightness (Typ.)	250cd (without glass)			
		Contrast Ratio (Typ.)	1,000:1 (without glass)			
	Touch Sound	Viewing Angle (H/V)	178/178			
		Response Time (G-to-G)	14ms (Typ.)			
	Display Connectivity	Operation Hour	16/7			
		Type	Capative			
		Speaker Type	Built-in Speaker (3W x1)			
Features	Input	Video	N/A			
		USB	USB x1 (Service purpose)			
	Output	Touch Out	Touch Out x1 (Service purpose)			
		Bi-direction	One connect port (44 Pin)			
	External	Control	N/A			
Mechanical Spec	Orientation	Portrait	Portrait			
		Special	Antibacterial PEF Film (except Canada, India, CIS, Russia/Ukraine/Uzbekistan/Kazakhstan/Mongolia), 1 Point Touch			
	Internal Player (Embedded H/W)	H/W Platform	Celeron	i3	i5	
		Processor	6305E 1.8GHz Dual-Core CPU	i3-1115G4E 2.2GHz Dual-Core CPU	i5-1145G7E 1.5GHz Quad-Core CPU	
		On-Chip Cache	4MB Intel® Smart Cache	6MB Intel® Smart Cache	8MB Intel® Smart Cache	
		Memory	1.8GHz	2.2GHz	1.5GHz	
		Clock Speed	8GB, LPDDR4X, 4266Mbps			
	Main Memory Interface	Graphics	Graphic resolution : 1920 x 1080 Output resolution : 1920 x 1080 (Scale up from graphic processing result.)			
		Storage	256GB SSD			
		IO Ports	N/A			
Operating System		Windows 10 IoT Enterprise LTSC (Microsoft)				
Set		334.4 (W) x 547.9 (H) x 48.8 (D)				
Connection Box Connectivity	Input	Package	419 (W) x 620 (H) x 122 (D)			
		Set	4.3kg			
Connection Box Part	Peripheral devices	Receipt Printer	Printing speed Cutting Paper support Supported dimension Readability Supported format			
		QR/Barcode Reader	Type Authorization EFT Terminal Cradle			
	Mechanical Spec	Dimension (mm)	Set Package Set Package			
		Weight (kg)	7.4kg Set 9.1kg Package			
	Power	Power Consumption	Type	External Adapter		
			Power Supply	AC 100-240V 50/60Hz		
			Max[W/h]	TBD	88	TBD
			Rating[W/h]	TBD	80	TBD
			Stand-by[W/h]	TBD	0.5	TBD
	Assembled Set	Mechanical Spec	BTU[W/h]	TBD	300.08	TBD
Dimension (mm)			Set Package Set Package			
Operation		Color	GRAY WHITE			
		Protection Glass	Yes			
		Stand	Yes			
Others	Media Player Option Type	N/A				
	Rotation	N/A				
Stand	Power Cable Length	1.5m				
	Operating Temperature	0°C - 40°C				
Floorstand	Mechanical Spec	Humidity	10-80%			
		Optional	Stand Mount			
Floorstand	Mechanical Spec	Dimension (mm)	450 (W) x 929.7 (H) x 324.3 (D)			
		Weight (kg)	225 (W) x 1,017 (H) x 389 (D)			
		Color	GRAY WHITE			
		Optional	19.1kg 21.8kg Color			



Self-Service Kiosk KMC-W series

Self-service out of the box with Windows OS

Introducing the Samsung Kiosk with Windows OS: a compact, modern and eye-catching kiosk to provide reliable performance in any business location. Adopting a modular functionality, Samsung Kiosk offers a variety of customer payment options including credit card, barcode, QR code and NFC, along with a built-in printer system with no additional peripherals needed. It can be installed as on a countertop, on a floor stand, or be mounted on a wall. Plus, with built-in Windows 10 IoT Enterprise OS, it supports enhanced compatibility with various 3rd party devices and services to integrate and boost business operations.

Key features

- 
Windows 10 IoT Enterprise OS
 Samsung Kiosk operating on Windows enables flexible connection with versatile devices and services, making it suitable for a wide array of business use cases.
- 
Intel® Core™ Processors
 Powered by 11th Gen Intel® Core™ Processor, Samsung Kiosk built on Windows OS features high performance computing power for flexible, stable, and enhanced capabilities.
- 
All-in-One Solution
 Samsung Kiosk is an all-in-one solution without the need for an external PC.
- 
Modular Functionality
 Samsung Kiosk provides a variety of payment options including credit card, barcode, QR code and NFC, along with a built-in printer.
- 
Stylish Look
 Samsung Kiosk's stylish, compact design blends naturally into any store interior.
- 
Optional Stand
 Along with optional stand, Samsung Kiosk offers three installation types – countertop, floor stand and wall-mounting – for optimized space saving.

About Samsung Electronics Co., Ltd.

Samsung Electronics Co., Ltd. inspires the world and shapes the future with transformative ideas and technologies. The company is redefining the worlds of TVs, smartphones, wearable devices, tablets, digital appliances, medical equipment, network systems, and semiconductor and LED solutions. For the latest news, please visit the Samsung Newsroom at news.samsung.com.

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